

# ROTARY CLUB OF KU RING GAI

## MEMBERSHIP SATISFACTION QUESTIONNAIRE

Please complete the following survey of Club activities and projects and return to Geoff Hungerford.  
All responses are confidential.

**Do you feel welcome in our Rotary club?** Yes No.

If no, why not? (*circle all that apply*)

Compared to me, other members are (*check all that apply*):

Older Younger Different gender Different ethnicity Other.....

Club members haven't made an effort to interact with me Yes No

Comment.....

**Do you feel comfortable sharing concerns with club leaders?** Yes No.

If no, why not? (*tick all that apply*)

Club leaders have so many responsibilities; I don't want to burden them.

Leaders have their own agenda and aren't interested in other ideas.

I haven't been a member long enough to feel comfortable approaching club leaders.

I don't want to be perceived as a complainer.

Other .....

**The following questions relate to your level of involvement in Club activities?**

**Have you participated in club projects and activities?** Yes No

If yes, how did you become involved? I volunteered I was asked

If no, why not?.....

**Please indicate your involvement in the following types of activities: ( *tick all that apply* )**

	<b>Currently Involved</b>	<b>Would Like to Be Involved</b>
Membership development		
Member orientation and education		
Local service projects		
International service projects		
Club public relations		
Fundraising		
The Rotary Foundation		
Fellowship		
Weekly meetings		
Other		

**How would you rate your level of satisfaction with your participation in club activities and projects?**

Very Satisfied      Satisfied      Dissatisfied

If dissatisfied, why? (*tick all that apply*)

Insufficient knowledge	Lack of quality service projects
Personality conflicts	Lack of support from other members
Cost	Insufficient family involvement
Personal time conflicts	Other

**How would you rate the following costs associated with membership in our club?**

	<b>Excessive</b>	<b>Reasonable</b>
Club dues		

Excessive

Reasonable

Weekly meetings

Club fines/assessments

Voluntary contributions to service projects

Voluntary contributions to The Rotary  
Foundation

**How would you rate the following aspects of our weekly meetings?**

**Rate each of the following aspects of our meeting place with a rating between 1 and 10 ( 1 being the lowest and 10 the highest)**

Service  
Décor/atmosphere

Meal Quality  
Parking availability

Meal cost  
Other

**Which of the following changes would improve our club ? (tick all that apply)**

Better speakers

Increased variety of program topics

More involvement of family

More service opportunities

More focus on fellowship

Increased emphasis on vocational information

Better time management

More leadership opportunities

**How would you rate the amount of our club's fellowship activities?**

Too many

Right amount

Too few

**How would you rate the amount of Rotary information provided through our club Web site/  
newsletter?**

Excessive

Adequate

Insufficient

**Which of the following words would you use to describe our club Web site/newsletter?  
(tick all that apply)**

Interesting

Useful  
Informative  
Boring  
Limited  
Uninformative

**Is there anything else you'd like to see changed?**

.....  
.....

**What response does your spouse/partner/family have to your involvement in Rotary?**  
*(tick all that apply)*

- |  |     |    |
|--|-----|----|
| Is pleased to see me involvement                             | Yes | No |
| Thinks Rotary takes too much of my time                      | Yes | No |
| Wants to know more/be involved                               | Yes | No |
| Thinks Rotary is too expensive                               | Yes | No |
| To meet/interact with other Rotary spouses/partners/families | Yes | No |
| Would be interested in becoming a member                     | Yes | No |

How would you describe our Club

.....  
.....  
.....  
.....

What do you see as our Club challenges for next year?

.....

.....  
.....

**Thank you for taking the time to complete this questionnaire. We appreciate your candid and honest answers. Please submit to \_\_\_\_\_ or print and post to**

**Name..... ( Optional )**